

INSTALLING CITRIX ON iOS

Caution agrē is designed and developed as a **Windows application**, so Tronia can offer support only when running it on a Windows platform (there are mainstream Windows applications that cannot run at all, or have limited or different functionality, when accessed from a non-Windows based device).

That being said, for our hosted agrē customers there are versions of the Citrix Receiver client available for other operating systems. These Citrix clients can be installed on non-Windows devices, but as **we have not tested them** we are **unable to provide support** on their install and use.

You can find out more about these products at the [Citrix website](#) - specifically the [Citrix eDocs](#).

It is possible to run agrē on iOS devices like an iPad, iPad Mini, or iPhone (although agrē isn't really sized for that small of a screen) by downloading the Citrix security app and installing it on your device. You would then use your browser as you normally would to navigate to [Tronia's Hosted Login](#) page and connect to agrē.

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Download Citrix App from the App Store

Go to the App Store and search 'Citrix' or 'Citrix Receiver'. Once located, click FREE to download and install the App. It may take a few minutes.

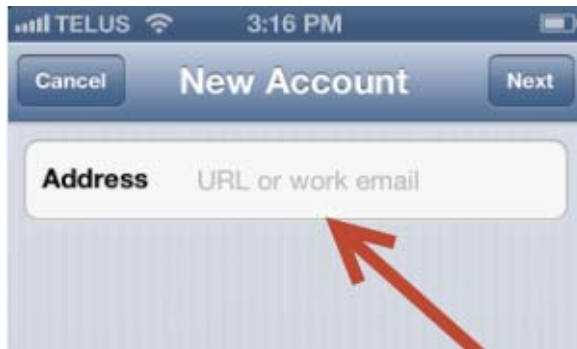


Once successfully download, open the App and proceed with the setup. Click 'Add Account'.



Setup Citrix Account

New account information will be required here. Enter the **URL** as <https://citrix.tronia.com> and click 'NEXT'.



Login to Citrix

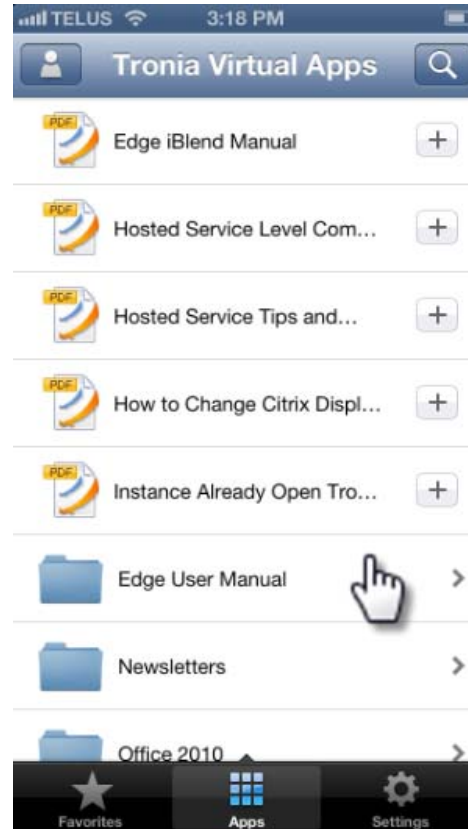
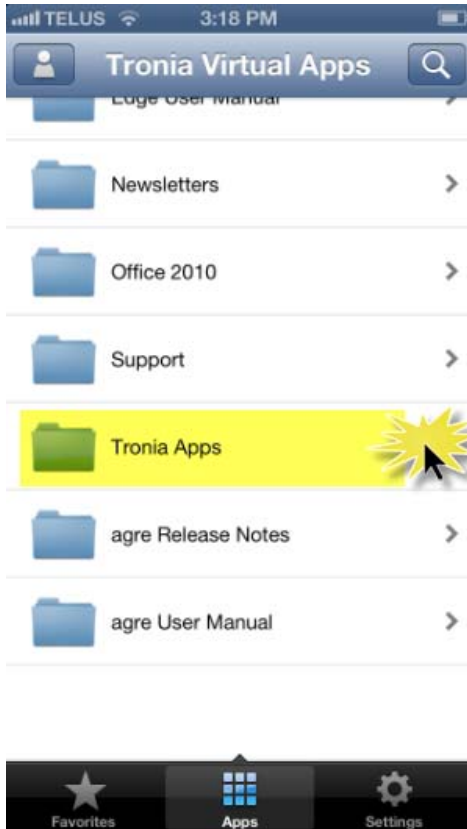
Once the URL is verified, enter in the remaining information pertaining to your Citrix user. This will consist of YOUR username, YOUR password, and the Domain of 'tronia.com'.

Click 'SAVE'.

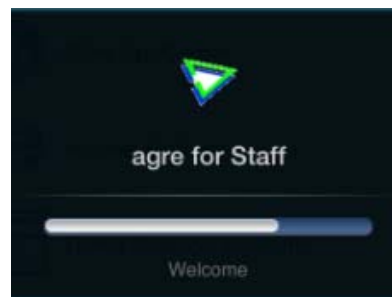
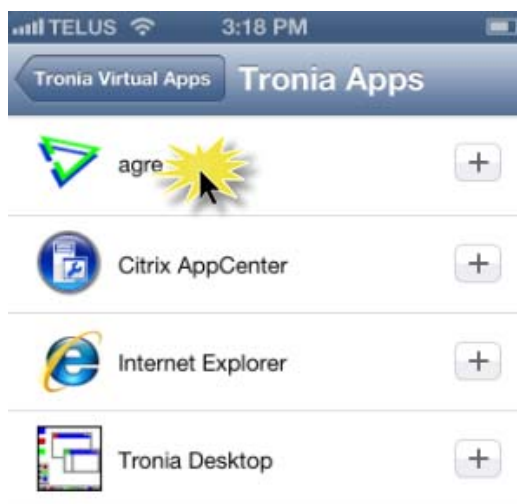


Launching agrē

Scroll down the Tronia Virtual App page that has loaded until you locate the folder ‘Tronia Apps’.



To launch agrē, simply click on the agrē icon. It will take about a minute to load...



Logging in to agrē

Log into agrē as you normally would from your desktop or laptop computer.

A screenshot of the agrē login page. The page has a dark grey header with the "TRONIA SYSTEMS" logo on the left. In the center, there is a "Please log on" section with two input fields: "User name" and "Password", both with asterisks indicating they are required. Below the fields is a "Log On" button. The background of the page is a gradient from dark grey at the top to a light green at the bottom.

Note If you are logging in from an **iPhone** that you may have to scroll a bit to see the login box. There is very little space on the iPhone screen and you will likely have to scroll and pinch/zoom to gain full view.